



## MyBudget underpins business growth through migration to Microsoft SQL Server

### The Company

Founded in Adelaide in 1999 MyBudget is dedicated to helping people gain control of their finances and manage personal debt, to date proudly reducing financial stress for over 25,000 Australians. The Company is widely recognised as the Nation's leader in personal budgeting services.

With over 200 staff located in multiple branches in Adelaide and offices in each of Brisbane, Sydney and Melbourne MyBudget manages financial information for many thousands of customers, processing over \$425 million in salaries and well over 1,000,000 transactions annually. The business growth has been spectacular and is continuing, gaining the company listing in the BRW Fastest Growing Companies Fast 100 list in each of 2009, 2010, 2011 and 2012.

### The Systems

The primary database is Microsoft Access comprising approximately 100 tables with over 2,000,000 records providing information for high volume use by several ancillary applications in customer service, account setup, finance, and customer interactions and accounts.

### The Problems

MyBudget had simply outgrown the capabilities of the primary database:

- Microsoft Access has a 2GB database size limit which meant the IT staff had to spend up to 15 hours a week compacting the database to minimise the risk of data corruption
- Access is not designed to support large numbers of concurrent users and the database ran very slowly, rapidly worsening as more and more users were trying to use the systems.

Delivery of exemplary customer service could become compromised and unless action was taken the Company's growth could be inhibited by the lack of scale and performance in its supporting systems.

### The Solution

Improving the systems became an urgent business imperative and the IT staff of MyBudget investigated a number of possible alternatives including utilising the Microsoft SSMA migration tool to migrate to the powerful Microsoft SQL Server platform, re-writing the software or licensing 2SQL® a conversion and migration automation product from ConvertU2 Technologies. After detailed evaluation they selected 2SQL®.

Including user acceptance testing, migration from the original desktop Microsoft Access version to the same application running on the powerful Microsoft SQL Server platform was completed in under two weeks. This compared with 9-12 months to undertake the conversion manually.

### The Benefits

- Using the 2SQL® automation tool the project timeline and cost of conversion were only a fraction of converting manually
- The systems are now robust, reliable and scalable, with greatly improved data integrity
- The SQL Server platform presently supports more than 100 concurrent users and the vastly improved performance enables staff to deliver the improved customer service MyBudget was seeking.

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**"Our staff are happy, the business is happy, we've significantly improved the reliability and performance of our system, we have room to grow, and confidence to plan ahead"** says Steven Blom, Senior Developer, MyBudget